

# CITIZEN PREVENTION SYSTEM

Available on:



Android



iOS





## COMPREHENSIVE INCIDENT MANAGEMENT PLATFORM

### Monitoring System + Panic Buttons

SoftGuard's Citizen Prevention System merges two vital elements: the core monitoring platform for the city's Alarm Receiving Center, and the SmartPanics apps, accessible to citizens.

Local governments can now centralize all security components seamlessly: from fixed alarm systems (municipal buildings, administrative offices, hospitals, schools, and kindergartens) to mobile devices (police cars, fire trucks, ambulances, school buses, maintenance vehicles, and public transportation vehicles).

### SMARTPANICS

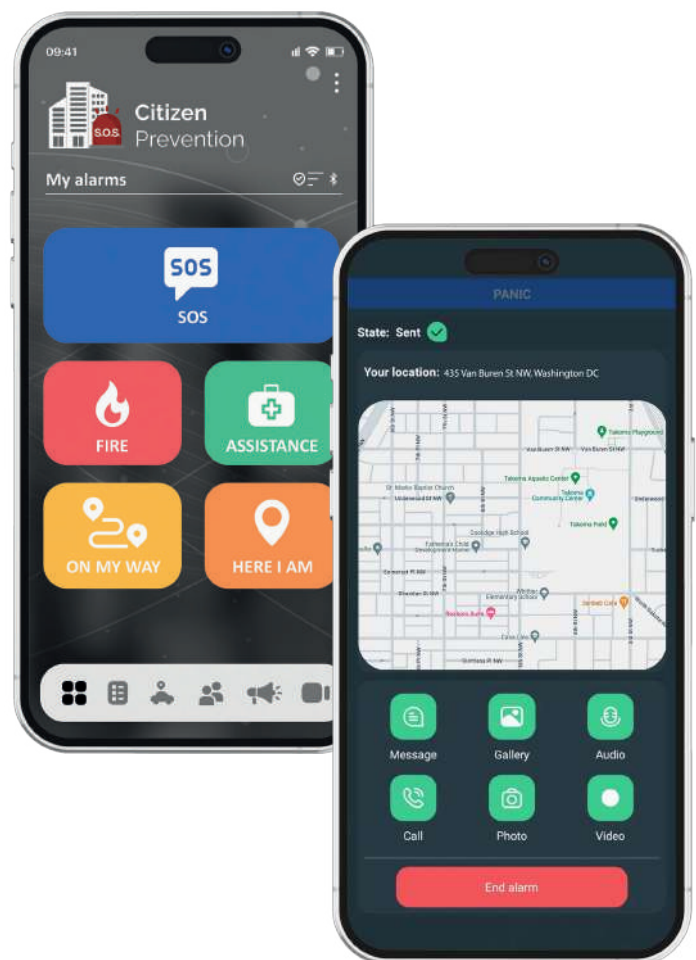
#### Instant Help At Your Fingertips

In moments of crisis, smartphones become our reliable lifeline, offering immediate assistance during emergencies like theft, fire, medical crises, or instances of gender violence.

With SmartPanics, help is just a tap away. Alerts from the app swiftly reach the city's monitoring center, complete with real-time location updates refreshed every 20 seconds, ensuring help arrives precisely when and where it's needed most.

Users can seamlessly share multimedia files—images, videos, and audio recordings—to paint a vivid picture for operators, providing crucial evidence and enhancing situational awareness. And with one-touch calls to the monitoring center, there's no need to fumble for emergency contacts. Plus, users can send written notes via SMS and email, adding an extra layer of communication.

Deploying SmartPanics is as easy as downloading an app. Citizens can access this lifesaving tool for free from the Google Play Store or App Store, empowering communities to stay safe and connected in the face of adversity.



### Why Opt For Smartphone-based Security Solutions?

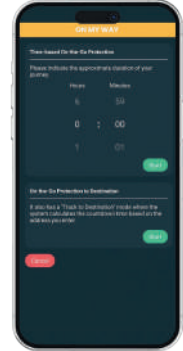
- Accessibility: With smartphones always at hand, users experience a continuous sense of security.
- No entry costs: Citizens gain access to the service without any admission fees.
- Cost-effective solution: Leveraging the powerful hardware of smartphones translates to minimal investment costs for service providers.
- Maintenance-free: Say goodbye to extra maintenance and technical support costs.
- Continuous improvement: Enjoy the flexibility of adding new features and functionalities regularly.
- Redundant communication: Benefit from multiple communication channels, including Wi-Fi, cellular data network, and SMS.



## SAFE COMMUTING FOR ALL

### Anticipate with “On My Way”

Citizens can ensure their safety during commutes by activating a virtual guardian that accompanies them throughout their journey. Simply initiate the trip by setting the estimated time of arrival (ETA), and a countdown will commence. Should any delays occur, such as traffic congestion, citizens can easily extend the countdown as needed. Upon reaching the destination safely, citizens can cancel the alert. However, if for any reason they fail to confirm their arrival and the countdown reaches zero, the alert will automatically trigger, indicating a potential safety concern during the journey.



## COMMUNITY REPORTING MADE EASY

### Empower Citizens to Speak Up

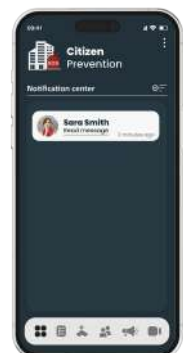
Encourage neighbors to report incidents and events through the app. From minor issues like road bumps and litter to more serious concerns like broken streetlights, power outages, drug selling points, domestic abuse, violence, and riots—citizens can report anything. Our customizable button set allows governments to tailor reporting options to their specific needs. Track, manage, and analyze reports with ease, facilitating typification, traceability, and statistical analysis.



## MASS NOTIFICATIONS

### Community Outreach and Engagement

Forge strong connections with your community through timely and relevant communication. Send essential updates on critical events, weather alerts, health campaigns, and other important announcements directly to citizens' devices. Additionally, implement surveys to collect valuable feedback and insights, ensuring citizen voices are heard and considered in decision-making processes.



## MY SURROUNDINGS

### Preventive Measures For Safer Paths

This feature displays nearby events on a map anonymously, helping users avoid insecure areas or assist others in need.





## GPS TRACKING

### Optimizing Vehicle Monitoring

Our TrackGuard module provides real-time tracking capabilities for various vehicles, including police cars, fire trucks, ambulances, school buses, maintenance vehicles, and public transportation vehicles.

With TrackGuard, you can seamlessly create routes, set up geofences, receive alerts for speeding incidents, monitor fuel levels, and track the duration of stops. This comprehensive solution ensures efficient vehicle operations and enhances overall fleet management and surveillance.



## VIGICONTROL

### Empowering Law Enforcement

VigiControl is a specialized application designed for police agents and security officers. Authorities can access robust tracking capabilities of personnel and receive real-time alerts and reports from fellow members of the public force, complete with audio, video, and image documentation.

This tool streamlines the rapid assignment and dispatch of security officers to emergencies within seconds, ensuring prompt and effective intervention whenever the need arises.



## REAL TIME STATISTICS

### Boosting Control

Our "Web Manager" module offers immediate insights into diverse variables and parameters. This enables officials, secretaries, and supervisors to evaluate the center's status and operator performance, facilitating decision-making with instant access to user data, statistical analysis, and process updates.



## CRIME MAP

### Enhanced Situational Awareness

This dynamic heat map updates in real time, highlighting dangerous zones in red as incidents occur. This invaluable tool allows authorities to allocate resources, ensuring the safety and security of every neighborhood.





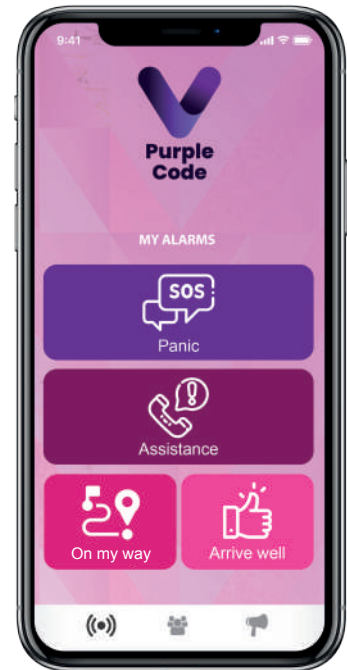
## PURPLE CODE

### Empowering Women Against Gender-Based Violence

Purple Code is a leading solution in the battle against gender-based violence, equipping women with **essential tools for prevention and response**.

Alerts, complete with **vital GPS information**, are relayed promptly to the public monitoring center via the Internet or SMS, ensuring immediate operator action. Moreover, our video capabilities enable users to capture **crucial evidence** of emergencies, aiding in swift resolution.

Our system also includes a comprehensive profile section, detailing **perpetrator characteristics** such as height, weight, hair and eye color, tattoos, and other distinguishing features, facilitating their identification.



## WOMEN'S SECURITY

### Upheld by Four Pillars



#### PREVENTION

Women can stay informed about their surroundings in real time, empowering them to choose safe paths and navigate confidently.



#### JUSTICE ACCESS

Access to centralized, online information enables justice systems to address issues faster and more efficiently.



#### MONITORING AND ASSISTANCE

Swift intervention is offered for women facing domestic abuse and gender violence, providing immediate aid and guidance to ensure their safety and well-being.



#### ACCOMPANIMENT AND INTEGRAL APPROACH

Purple Code facilitates communication between victims and interdisciplinary support services, providing a robust support network to ensure they never feel alone in their time of need.

## HOME ARREST MONITORING

### Ensuring Compliance and Safety

**Ankle bracelets** offer a comprehensive solution for monitoring individuals under home arrest, providing continuous oversight to uphold court orders and ensure community safety.

- **Location Tracking:** Stay informed of the precise whereabouts of individuals.
- **Tamper Detection:** Receive alerts in case of tampering, breakage, removal, or loss of communication with the bracelet.
- **Geofence Enforcement:** Set virtual boundaries to deter trespassing or proximity to restricted areas, safeguarding against potential violations and ensuring the well-being of victims.



## SAFE SCHOOLS PROGRAM

### Creating Secure Campuses

- Our solution allows **students, professors, staff, and bus drivers** to swiftly report emergencies with a simple press of a button on their smartphones.
- By addressing and responding to various safety concerns including bullying, weapon possession, school shootings, violence, drugs, fire hazards, medical emergencies, unauthorized accesses, and more, you can now ensure a **secure learning environment**.
- Through the establishment of a collaborative security network, every member plays an **active role** in fostering a safe and supportive atmosphere.



## PUBLIC TRANSPORTATION

### Protecting Drivers and Passengers

- By facilitating quick and effective communication channels, the app significantly improves passenger safety on buses, trains, and subways.
- From incidents like assaults, thefts, and vandalism to emergencies such as medical crises, fires, and accidents, our app equips drivers with the means to address a wide range of safety concerns.

