

SoftGuard Banking



Monitoring solution for
banks and financial institutions


SoftGuard

www.monitoringsoft.com

COMPREHENSIVE SECURITY SYSTEM FOR ALARM MONITORING FOR BANKS AND FINANCIAL INSTITUTIONS

SoftGuard Banking

Specially designed to provide a centralized and automated solution to the monitoring electronic security for banks and financial institutions to protect its branches, vaults, treasuries, armored and cash-transporting vehicles, senior executives and employees, and more.

The system consists of an integrated alarm management software that is implemented at the institution's monitoring station. It allows the reception and management of different alarm events (burglary, panic, fire, vault opening off-schedule, deviation of the armored vehicle, etc.) that can be

received by all communication links: telephone, radio, GPRS, cellphone, IP and both vehicular and personal GPS devices. SoftGuard Banking audits the actions of the operator that receives and manages alarm events, also allowing the automatic referral of these events to public forces

(police and firefighters) or the private guards service hired. Besides, the system automatically sends notifications to the bank's top management, security leadership, manager of the different branches, etc.

Trackguard

Allows the tracking and monitoring of different GPS devices and links them to accounts of the central system. It also displays their location on the map, issues historical location reports with the possibility of filtering by device and between dates, displays graphic historical routes, and allows the activation/deactivation/modification of mobile accounts. It also admits uploading photographs and vehicle's data, grouping by fleet, corporate clients, etc.

Corporate Client Web Access

It grants managers/regional supervisors access to graphical information of the branches, status (armed/disarmed) and received alarm events history.

Logger - Call Recording

Both incoming and outgoing calls from the central station will be recorded in digital format and stored on the hard disk, identified by caller-id (incoming calls) and dialed telephone number (DTMF Out).

Video Verification

It enables the operator to display video images online in order to verify events triggered from the different branches.



SmartPanics



VigiControl

Authorities report

Referral of alarm events to the corresponding authorities.

CENTRALIZED ALARM MANAGEMENT

Main module: Web monitoring

Multi-format and multi-user alarm monitoring software, specially designed to be used by banks and financial institutions, with multiple schedules control by zones and vaults, and test control through various links (telephone, GPRS, IP, radio, etc.).



MOBILE APPS



SmartPanics



The Global App multiplies individual protection for bank managers and staff by allowing them to send alerts directly to the monitoring center through their smartphones. It includes five main buttons: SOS - Assistance - Fire - On my way and Here I am, in addition to multiple control and management functions such as: creation of user groups, tracking of devices, route reports and geofences.



VigiControl



VigiControl is a system for rounds control with online monitoring for guards and security staff. This powerful tool performs the control of the guard's actions: position report validated via GPS, MAN ALIVE alert, incidents report displayed during the round, sending captured images from the smartphone. All this and mucho more received online at the monitoring central 24/7, 365 days a year.

SOFTGUARD BANKING INCLUDES



Implementation



Installation and start-up



Permanent training



Updates and improvements



Configuration



2 years of post-sale 24/7 technical support.

Operating Systems



SoftGuard Banking in Latin America

Argentina



Bolivia



Chile



Costa Rica



Venezuela



Brazil

Mexico



Nicaragua



Panama



Peru



Paraguay



Dominican Republic



Colombia



Comfama - Caja de Compensación familiar de Antioquia

Ecuador

